



ANNUAL WATER QUALITY REPORT

Reporting Year 2023



Presented By
Valley Pioneers Water
Company Inc.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.



PWS ID#: AZ0408038



Our Commitment

We are pleased to present to you this year's annual water quality report. This report is a snapshot of last year's water quality covering all testing performed between January 1 and December 31, 2023. Included are details about your source of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and providing you with this information because informed customers are our best allies.

BY THE NUMBERS



5.1
TRILLION

The dollar value needed to keep water, wastewater, and stormwater systems in good repair.



2

How often in minutes a water main breaks.



1.7
TRILLION

The gallons of drinking water lost each year to faulty, aging, or leaky pipes.



12
THOUSAND

The average amount in gallons of water used to produce one megawatt-hour of electricity.



47.5
TRILLION

The amount in gallons of water used to meet U.S. electric power needs in 2020.



33

The percentage of water sector employees who will be eligible to retire by 2033.

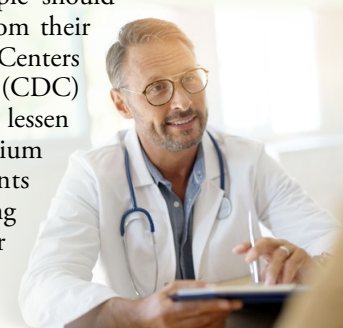
Public Meetings

Valley Pioneers Water Company (VPWC) encourages its customers to participate in water issues. We want to know your opinions, suggestions, and even your complaints. We ask all members to attend our annual meeting in February and invite you to any of the monthly board of directors meetings. The board regularly meets the third Thursday of each month at 5:00 p.m. at the VPWC office. Please call at least one week in advance so your visit can be put on the agenda.

Important Health Information

While your drinking water meets the U.S. Environmental Protection Agency's (U.S. EPA) standard for arsenic, it does contain low levels of arsenic. U.S. EPA's standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. U.S. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and linked to other health effects such as skin damage and circulatory problems.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/Centers for Disease Control and Prevention (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or water.epa.gov/drink/hotline.



Lead in Home Plumbing

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at epa.gov/safewater/lead.

QUESTIONS?

For more information about this report, or for any questions relating to your drinking water, please call Bobbie Wood, General Manager, at (928) 565-4663.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the Arizona Department of Environmental Quality (ADEQ) prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

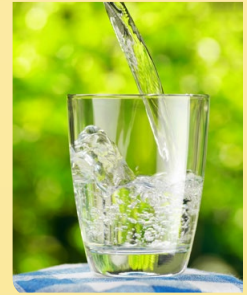
More information about contaminants in tap water and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791 or visiting epa.gov/safewater/hotline. Information on bottled water can be obtained from the FDA.



Source Water Assessment

A Source Water Assessment Plan (SWAP) is now available at our office. This plan is an assessment of the delineated area around our listed sources through which contaminants, if present, could migrate and reach our source water. It also includes an inventory of potential sources of contamination within the delineated area and a determination of the water supply's susceptibility to contamination by the identified potential sources.

ADEQ has given a high-risk designation for the degree to which this public water system's drinking water source is protected. A designation of high risk indicates there may be additional source water protection measures which can be implemented at the local level. This does not imply that the source water is contaminated, nor does it mean that contamination is imminent. Rather, it simply states that land use activities or hydrogeologic conditions exist that make the source water susceptible to possible future contamination. Further source water assessment documentation can be obtained by contacting ADEQ.



About Our Violation

Our water system violated a drinking water monitoring regulation over the past year. Even though this was not an emergency, as our customers, you have a right to know what occurred and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results from regular monitoring are an indicator of whether our drinking water meets health standards. In December 2023, we failed to take one of the required seven total coliform samples and therefore cannot be sure of the quality of our drinking water during that time.

Please refer to the following table for details.

ABOUT OUR VIOLATION			
CONTAMINANT	REQUIRED SAMPLING FREQUENCY	NO. OF SAMPLES TAKEN	WHEN SAMPLES WERE TAKEN
Total Coliform	7 samples per month	6	January 2024

VPWC's policy has been to take eight water samples per month for added assurance that no total coliform is present in the distribution system. In June 2023, ADEQ increased the required number of monthly routine samples from six to seven; however, the operator in charge of samples in December 2023 was unaware of the increase. Due to inclement weather in December 2023, only six samples were collected. VPWC will continue to collect eight samples monthly.

For more information, please contact Bobbie Wood at (928) 565-4663 or 5998 West Chino Drive, Golden Valley AZ 86413.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

REGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Alpha Emitters (pCi/L)	2022	15	0	5.2	5.2–5.2	No	Erosion of natural deposits
Arsenic (ppb)	2022	10	0	7.6	7.6–7.6	No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
Barium (ppm)	2022	2	2	0.0074	0.0074–0.0074	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Chromium (ppb)	2022	100	100	9.5	9.5–9.5	No	Discharge from steel and pulp mills; Erosion of natural deposits
Fluoride (ppm)	2022	4	4	0.62	0.62–0.62	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Nitrate (ppm)	2023	10	10	2.4	2.4–2.4	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
TTHMs [total trihalomethanes]–Stage 2 (ppb)	2023	80	NA	21	18–21	No	By-product of drinking water disinfection

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2023	1.3	1.3	0.062	0/20	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2023	15	0	1.5	1/20	No	Corrosion of household plumbing systems; Erosion of natural deposits

UNREGULATED SUBSTANCES

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Sodium (ppm)	09/13/2022	42	42–42	NA

Where Does My Water Come From?

V PWC's drinking water is groundwater from the northern portion of the Sacramento Valley aquifer. This aquifer was created primarily from mountain runoff and stormwater infiltrating beneath the ground. Our wells pump water from more than 1,000 feet below ground surface. Water from these wells is pumped into storage reservoirs located at high elevations and then returned to your tap by gravity.

While water is made up of hydrogen and oxygen, this life-giving liquid also contains many naturally occurring minerals. Such minerals affect the taste and hardness of your water. The makeup of water varies greatly from area to area.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action level): The concentration of a contaminant that, if exceeded, triggers treatment or other requirements that a community water system shall follow.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

pCi/L (picocuries per liter): A measure of radioactivity.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

